

Welcome!

We will get started shortly.



Risk Adjustment Monthly Webinar February Webinar: Cozeva Tips & Tricks



Today's Agenda

- Cozeva Tips & Tricks with Purvi Shah & Gabriel Ruiz
- Provider Education Video Series with Elise Depew



Improve performance and better manage patient care with a new web-based platform, Cozeva

Brand New Day (BND)/Central Health Plan (CHP) recently made a significant investment to offer COZEVA at no cost to our participating providers. COZEVA is a reporting and analytics platform that will allow you to better monitor and take action on performance gaps for Quality and Risk measures.

We will be rolling out the implementation of COZEVA to interested providers beginning in Q1 2023!

Advantages of Using COZEVA:

- Review open care gaps and chronic conditions for your BND/CHP patients. Use batching and bulk printing of face sheets to facilitate pre-visit planning
- Receive timely updates on Quality/Risk performance and track estimated and potential incentive calculations in real time
- > Trend your scores over time and see how they compare to other providers in your group
- Close care gaps instantly by submitting attestations for measure compliance or exclusion and uploading proofof-service documentation
- Link your current COZEVA account to Brand New Day (BND)/Central Health Plan (CHP) platform and obtain a unified view of patient conditions and gaps
- > Based on the system you use, integrate your EHR system with COZEVA and eliminate double documentation



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2 · Medicare · ALL 🚽 🔲 Conti	nuous Enrollment			0 -
Gaps 3,792	Overall Rating 1.6 Stars	HCC 0.497 (0.838) /0.872 (1.213)	Patients 749	
hronic Disease Review				
Review of Chronic Conditions			779	
	56.63 % (1,149/2,029)		to 5 stars	
Cozeva Coding Specificity				
Review of Suspect Conditions			92	
****	42.86 % (75/175)		to 5 stars	
Cozeva Coding Specificity				
HCC Score			0.201	
***	57.00 % (0.497/0.872)		to 5 stars	
Preventive Health Screening				
Breast Cancer Screening			74	
****	45.26 % (105/232)		to 5 stars	
Preventive Health Screening				
Annual Wellness Visit			97	
****	77.05 % (574/745)		to 5 stars	
Behavioral Health				
Follow-Up After Emergency Departme	ent Visit for People With High-Risk M	Aultiple Chronic Conditions	21	
(Overall)			to 5 stars	
***	5.88 % (2/34)			
Preventive Health Screening				
Colorectal Cancer Screening			283	~
****	36.67 % (194/529)		to 5 stars	
Preventive Health Screening				
Medication Review			78	
***	71.78 % (262/365)		to 5 stars	

022 · Medicare · ALL 🅑 🔲 Cont	inuous Enrollment			0 -
Gaps	Overall Rating	НСС	Patients	
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Preventive Health Screening			
Pain Screening			93
****	68.77 % (251/365)		to 5 stars
Diabetes			
Kidney Health Evaluation for Patients \	With Diabetes (Overall)		82
****	19.69 % (38/193)		to 5 stars
Diabetes Screening			
Eye Exam			77
****	30.38 % (48/158)		to 5 stars
Heart Disease			
Received Statin Therapy(SPC)			3
****	91.89 % (34/37)		to 100%
Diabetes Care			
Statin Use in Persons with Diabetes			13
****	91.50 % (140/153)		to 100%
Diabetes Care			
HbA1c Poor Control			99
****	20.89 % (33/158)		to 5 stars
Chronic Care			
BP Control			49
****	60.52 % (141/233)		to 5 stars
Medication Management			
Transitions of Care (Patient Engageme	ent)		37
****	29.31 % (17/58)		to 5 stars

122 · Medicare · ALL 🕤 🔲 Co	ontinuous Enrollment			0 =
Gaps 3,792	Overall Rating 1.6 Stars	нсс 0.497 (0.838) /0.872 (1.213)	Patients 749	
Medication Management				
Transitions of Care (Medication Re	econciliation)		47	
****	1.72 % (1/58)		to 5 stars	
Medication Adherence				
Diabetes Medications			36	
****	71.35% (122/17	1)	to 5 stars	
Medication Adherence				
Hypertension (ACEI or ARB)			89	
****	61.59 % (186/30)	2)	to 5 stars	
Medication Adherence				
Cholesterol (Statins)			106	
****	62.78 % (226/36	0)	to 5 stars	
Musculoskeletal Conditions				
Osteoporosis Management in Won	nen Who Had a Fracture		2	
****	0.00 % (0/2)		to 5 stars	
ECDS Measures				
Adult Immunization Status: Influen	iza		512	
****	5.30 % (32/604)		to 5 stars	
ECDS Measures				
Breast Cancer Screening E			103	
****	45.69 % (106/23	2)	to 5 stars	
ECDS Measures				
Colorectal Cancer Screening E			283	~
****	36.07 % (189/52	4)	to 5 stars	



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Contract Contract Performance Measures

Chronic Disease Review | Review of Chronic Conditions 🥝

2022 · Medicare · Brand New Day · Continuous Enrollment Logic Off

	Practices			Providers		Patients			Performance Sta	itistics	
Performance	Gap	✓ ↓ Registration Status	Name	NPI	Group	Specialty	Last Login	Patients	Last Contact	Туре	
63.6%	17,020	14						19,330		PCP	
56.6%	880	11 day				FAMILY PRACTICE		749		PCP	
35.6%	856	11-12-				FAMILY PRACTICE		290		PCP	
66%	798	Wedge				FAMILY PRACTICE		726		PCP	
74.6%	791	Wedge				FAMILY PRACTICE		769		PCP	
74.4%	686	14				FAMILY PRACTICE, INTERNAL MEDICINE		760		PCP	
78.9%	607	Wedge				INTERNAL MEDICINE		497		PCP	
77.9%	535	Wedge				FAMILY PRACTICE		606		PCP	
81.6%	523	14				INTERNAL MEDICINE		525		PCP	
61%	496	144				FED QUAL HEALTH CTR		625		PCP	
72.9%	435	Nd4				FAMILY PRACTICE, GENERAL PRACTICE, INTERNAL MEDICINE		575		PCP	
77.9%	435	NAN .				GERIATRIC MEDICINE, INTERNAL MEDICINE		551		PCP	
55.3%	413	1/di				GENERAL PRACTICE		232		PCP	
35.2%	387	19				GENERAL PRACTICE, SURGERY, GENERAL		563		PCP	
58.7%	383	11da				GENERAL PRACTICE		243		PCP	

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Cozeva Coding Specificity | HCC Score 💡

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	Patients 0.375 non compli							formance Stati 7% current sc						Comparison percentile		
Name	DOB	Gender	Last Visit	Care Gap	HCC Gap	↓ Coded RAF	Coded Clinical RAF	Potential RAF	Recapture Gaps	Suspect Gaps	Coded Conditions	Disconfirms	Events	Product	Termed	
				18	6.274	0.322	0.000	6.596	15	1	0	0			Yes	1
				17	4.739	1.380	1.104	6.119	8	1	5	0			No	1
				11	3. <mark>5</mark> 91	2.679	2.106	6.270	7	2	9	0			No	1
				15	3.265	0.441	0.000	3.706	10	0	0	0			No	1
				8	3.231	1.284	0.955	4.515	7	0	5	0			No	1
				8	2.995	0.774	0.517	3.769	4	1	2	0			Yes	1
				8	2.882	4.341	3.964	7.223	5	1	10	0			Yes	1

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				17	4.739	1.380	1.104	6.119	8	1	5	0			No	1
				11	3.591	2.679	2.106	6.270	7	2	9	0			No	1
				15	3.265	0.441	0.000	3.706	10	0	0	0			No	1
				8	3.231	1.284	0.955	4.515	7	0	5	0			No	1
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]				17	4.739	1.380	1.104	6.119	8	1	5	0			No	1
]				11	3.591	2.679	2.106	6.270	7	2	9	0			No	1
]				15	3.265	0.441	0.000	3.706	10	0	0	0			No	1
]				8	3.2 <mark>31</mark>	1.284	0.955	4.515	7	0	5	0			No	1
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]				8	2.882	4.341	3.964	7.223	5	1	10	0			Yes	1

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Gaps Overall Rating HCC Patients 3,792 1.6 Stars 0.497 (0.838) /0.872 (1.213) Patients Choose Doding Specificity 56.63 % (1.149/2.029) to 5 stars Cozeva Coding Specificity 92 Cozeva Coding Specificity 92 Cozeva Coding Specificity 92 Cozeva Coding Specificity 92 Review of Suspect Conditions 92 Cozeva Coding Specificity 92 Review of Suspect Conditions 92 Cozeva Coding Specificity 82 Review of Suspect Conditions 92 Cozeva Coding Specificity 82 Review of Suspect Conditions 92 Cozeva Coding Specificity 92 Review of Suspect Screening 74 Ac2 So % (105/232) 74 Preventive Health Screening 97 Annual Wellness Visit 97 Cozeva Coding Specificity 10 5 stars Preventive Health Screening 97 Cozeva Coding Specificity 10 5 stars So Stars 97 So Stars 97 So Stars 97 So Stars 10 5 stars Coveral Lenser Screening 28 % (2/34) So Stars 28 Stars	022 · Medicare · ALL - Cont	inuous Enrollment			0 -
3,792 1.6 Stars 0.497 (0.838) /0.872 (1.213) 749 Chronic Disease Review 779 10 Review of Chronic Conditions 56.63 % (1.149/2.029) 10 5 stars Corece Coding Specificity 92 10 Review of Suspect Conditions 42.86 % (75/175) 92 Corece Coding Specificity 92 10 Review of Suspect Conditions 92 10 Corece Coding Specificity 92 10 Review of Suspect Conditions 92 10 Corece Coding Specificity 10 10 Review of Suspect Conditions 0.201 10 Corece Coding Specificity 10 10 10 HCC Score 50.00 % (0.0497/0.872) 10 5 stars Preventive Health Screening 71 10 5 stars Annual Wellness Visiti 70.5% (57/175) 10 5 stars Follow-Up After Emergency Department Visit for People With High-Risk Multiple Chronic Conditions 21 10 Corectal Concer Screening 5 stars 10 5 stars Follow-Up After Emergency Department Visit for People With High-Risk Multiple Chronic Condit					
Review of Chonic Conditions 779 6.6.3 % (1.149/2.029) to 5 stars Cozera Coding Specificity 92 Review of Suspect Conditions 92 42.86 % (75/175) to 5 stars Cozera Coding Specificity 0.0201 HCC Score 0.0201 7.00 % (0.497/0.872) to 5 stars Preventive Health Screening 74 Score S					
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Breast Cancer Screening 74 45.26 % (105/232) to 5 stars Preventive Health Screening 97 Annual Wellness Visit 97 77.05 % (574/745) 97 Behavioral Health 77.05 % (574/745) Follow-Up After Emergency Department Visit for People With High-Risk Multiple Chronic Conditions 21 (Overall) 588 % (2/34) ************************************	****	57.00 % (0.497/0.872)		to 5 stars	
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Annual Wellness Visit 97 ★★★★ 77.05 % (574/745) Behavioral Health Follow-Up After Emergency Department Visit for People With High-Risk Multiple Chronic Conditions 21 (Overall) 5.88 % (2/34) ★★★★ 5.86 % (194/529)	****	45.26 % (105/232)		to 5 stars	
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Behavioral Health Follow-Up After Emergency Department Visit for People With High-Risk Multiple Chronic Conditions (Overall) ★ 5.88 % (2/34) Preventive Health Screening Colorectal Cancer Screening ★ 36.67 % (194/529) to 5 stars				97	
Follow-Up After Emergency Department Visit for People With High-Risk Multiple Chronic Conditions 21 to 5 stars to 5 stars (Overall) 5.88 % (2/34) Preventive Health Screening 283 Colorectal Cancer Screening 26.67 % (194/529) to 5 stars to 5 stars	\star	77.05 % (574/745)		to 5 stars	
(Overall) to 5 stars 588 % (2/34)	Behavioral Health				
588 % (2/34) Preventive Health Screening Colorectal Cancer Screening ★★ 36.67 % (194/529)		ent Visit for People With High-Risk Mu	ultiple Chronic Conditions		
Preventive Health Screening Colorectal Cancer Screening 36.67% (194/529) to 5 stars				to 5 stars	
Colorectal Cancer Screening 283 ∨ ★★★★★★ 36.67 % (194/529) to 5 stars to 5 stars		5.88 % (2/34)			
** * * * * 36.67% (194/529) to 5 stars					
					~
		36.67 % (194/529)		to 5 stars	
78 Teleview	***	71.78 % (262/365)		to 5 stars	

Ops:	All 🝷	▼ 2022		
	Risk Score :	2.379 / 2.536 (2.776)		
	🛿 нсс	+	Codes & Sources	×
S	Chronic Ulcer of Skin, Except Pressure	Current year	Non-pressure chronic ulcer of other part of right lower leg with other spe L97.818	
	Suspect 0.890		+10 more	
	New	Clinical Correlation	Cellulitis and abscess of foot	
			Cellulitis of left lower limb L03.116	
			+3 more	
1	Congestive Heart Failure	Current year	Chronic diastolic (congestive) heart failure 150.32	
	HCC 85	ouncil your	on one didatorie (congestive) neur fundre rou.oz	
	Suspect 0.860		+27 more	
	Suspect	Clinical Correlation	Ineligible Claim	
			Heart failure, unspecified I50.9	
			+6 more	
1	Schizophrenia	Clinical Correlation	Bipolar disorders [6571]	
	HCC 57		Bipolar disorder, unspecified F31.9	
	Suspect 0.990			
	Suspect		+2 more	
1	Cirrhosis of Liver	Current year	Unspecified cirrhosis of liver K74.60	
1	HCC 28	n haan een naam ee 🕐 on setter.		
	Suspect 0.050		+2 more	
	New	Clinical Correlation	Ineligible Claim	
			Unspecified cirrhosis of liver K74.60	

1

+1 more

	Risk Score :	4.086 / 4.634 (4.956)	
	• нсс	+	Codes & Sources
1	Schizophrenia	Current year	Schizoaffective disorder, unspecified F25.9
	HCC 57 [.] Clinical Factor 0.438 Suspect 1.000 Recapture	Past 2 years	Schizoaffective disorder, unspecified F25.9
			+2 more
		Clinical Correlation	Historically Coded/Submitted
			Schizoaffective disorder, unspecified F25.9
			+3 more
1	Hemiplegia/Hemiparesis	Past 2 years	Hemiplegia and hemiparesis following unspecified cerebrovascular dise 169.951
	HCC 103- Clinical Factor 0.365		
	Suspect 0.680	Clinical Correlation	Occlusion of cerebral arteries
	Recapture		Cerebral infarction, unspecified 163.9
			+5 more





Navigating the Cozeva Care Ops page



Prioritizing open Quality & Risk gaps within your organization



Downloading gap reports



Viewing patientspecific opportunities 5

Confirming & disconfirming gap conditions

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Risk Score :	4.086 / 4.634 (4.956)	
10 нсс	+	Codes & Sources
Schizophrenia	Current year	Schizoaffective disorder, unspecified F25.9
HCC 57- Clinical Factor 0.438 Suspect 1.000 Recapture	Past 2 years	Schizoaffective disorder, unspecified F25.9
		+2 more
	Clinical Correlation	Historically Coded/Submitted
		Schizoaffective disorder, unspecified F25.9
_		+3 more
Hemiplegia/Hemiparesis	Past 2 years	Hemiplegia and hemiparesis following unspecified cerebrovascular dise 169.951
Confirm/Disconfirm	Clinical Correlation	Occlusion of cerebral arteries
Recapture	childen oortelation	Cerebral infarction, unspecified 163.9
		+5 more

Encounter(s):			2022
Date of Service * E.g., 11/29/2018	Rendering Provider *	ADD CANCEL	
·	Minimum 3 characters are req	juired.	
Search for ICD-10 codes	s (and HCC) to add		
Search for ICD-10 codes	s (and HCC) to add		
	s (and HCC) to add Dx	HCC	Submitter
		HCC Schizophrenia HCC 57 • Clinical Factor 0.438 • Suspect 100% Recapture Claim	Submitter

		ip Sheets		
Encounter(s):			2022	~
Date of Service *	Rendering Provider *			
3/1/2022	McTest, Doctor	x ADD CANCEL		
	Minimum 3 characters are requ	uired.		
Search for ICD-10 code	s (and HCC) to add			С
Search for ICD-10 code	s (and HCC) to add			c
Search for ICD-10 code	s (and HCC) to add			С
	s (and HCC) to add	HCC	Submitter	C
🛨 Added 🗖 Skipped 🥝	Dx	HCC Schizophrenia HCC 57 • Clinical Factor 0.438 • Suspect 100%	Submitter	С
🛨 Added 🗖 Skipped 🥝		Schizophrenia		c

Task 7533642	2: HCC Confirm/Disconfirm	
Submitter stat	tus: N/A	
Attachments		
	Drag and Drop or Select from your computer	
	Select from Patient Documents	
	Print to Cozeva Secure Gateway 0 by using ID ABC.XYZ.12345	

Disclaimer: Valid file extensions for document uploads are .pdf .png .jpg .jpeg .txt .text .doc .docx .odt .tiff .tif. Files with other formats will not be allowed. Documents uploaded will automatically be converted into PDF.

HCC Coding History -	Timeline Annotations ⁰ T	Tip Sheets	
Encounter(s):			2022 🗸
Date of Service *	Rendering Provider *		
E.g., 11/29/2018		ADD CANCEL	
	Minimum 3 characters are requ	lired.	
earch for ICD-10 codes	(and HCC) to add		(
	(and HCC) to add		
🗄 Added 🔲 Skipped 🕜	(and HCC) to add	HCC	Submitter
Added Skipped ?	Dx	HCC Schizophrenia HCC 57 • Clinical Factor 0.438 • Suspect 100% Recapture Claim	

Dx	HCC	Submitter
F25.9 SCHIZOAFFECTIVE DISORDER, UNSPECI 👻	Schizophrenia HCC 57 • Clinical Factor 0.438 • Suspect 100% Recapture Claim	□:
169.951 HEMIPLEGIA AND HEMIPARESIS FOLL 👻	Hemiplegia/Hemiparesis HCC 103 • Clinical Factor 0.365 • Suspect 68% Recapture	□:
169.952 Hemiplegia and hemiparesis following 169.953 Hemiplegia and hemiparesis following	13000	
169.954 Hemiplegia and hemiparesis following	unspecified cerebrovascular (Suspect 100%	
D1 Disconfirm - Resolved	unspectified cerebiovascular (uspect 100%	
D2 Disconfirm - Insufficient evidence of the con		



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