



# Welcome!

**We will get started shortly.**



# **Risk Adjustment Monthly Webinar**

**February Webinar: Cozeva Tips & Tricks**



# Today's Agenda

- **Cozeva Tips & Tricks** *with Purvi Shah & Gabriel Ruiz*
- **Provider Education Video Series** *with Elise Depew*

**WHAT IS**

**COZEVA?**



## **Improve performance and better manage patient care with a new web-based platform, Cozeva**

Brand New Day (BND)/Central Health Plan (CHP) recently made a significant investment to offer COZEVA at no cost to our participating providers. COZEVA is a reporting and analytics platform that will allow you to better monitor and take action on performance gaps for Quality and Risk measures.

**We will be rolling out the implementation of COZEVA to interested providers beginning in Q1 2023!**

### **Advantages of Using COZEVA:**

- Review open care gaps and chronic conditions for your BND/CHP patients. Use batching and bulk printing of face sheets to facilitate pre-visit planning
- Receive timely updates on Quality/Risk performance and track estimated and potential incentive calculations in real time
- Trend your scores over time and see how they compare to other providers in your group
- Close care gaps instantly by submitting attestations for measure compliance or exclusion and uploading proof-of-service documentation
- Link your current COZEVA account to Brand New Day (BND)/Central Health Plan (CHP) platform and obtain a unified view of patient conditions and gaps
- Based on the system you use, integrate your EHR system with COZEVA and eliminate double documentation

# Cozeva Tips & Tricks

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Navigating the  
Cozeva Care Ops  
page

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2022 · Medicare · ALL

Continuous Enrollment



Gaps	Overall Rating	HCC	Patients
3,792	1.6 Stars	0.497 (0.838) / 0.872 (1.213)	749
Chronic Disease Review			
Review of Chronic Conditions	56.63 % (1,149/2,029)		779 to 5 stars
Cozeva Coding Specificity			
Review of Suspect Conditions	42.86 % (75/175)		92 to 5 stars
Cozeva Coding Specificity			
HCC Score	57.00 % (0.497/0.872)		0.201 to 5 stars
Preventive Health Screening			
Breast Cancer Screening	45.26 % (105/232)		74 to 5 stars
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Behavioral Health			
Follow-Up After Emergency Department Visit for People With High-Risk Multiple Chronic Conditions (Overall)	5.88 % (2/34)		21 to 5 stars
Preventive Health Screening			
Colorectal Cancer Screening	36.67 % (194/529)		283 to 5 stars
Preventive Health Screening			
Medication Review	71.78 % (262/365)		78 to 5 stars

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Continuous Enrollment



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Preventive Health Screening

Pain Screening ★ ★ ★ ★ ★ 68.77 % (251/365)	93 to 5 stars
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Diabetes

Kidney Health Evaluation for Patients With Diabetes (Overall) ★ ★ ★ ★ ★ 19.69 % (38/193)	82 to 5 stars
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Diabetes Screening

Eye Exam ★ ★ ★ ★ ★ 30.38 % (48/158)	77 to 5 stars
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Heart Disease

Received Statin Therapy(SPC) ★ ★ ★ ★ ★ 91.89 % (34/37)	3 to 100%
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Diabetes Care

Statin Use in Persons with Diabetes ★ ★ ★ ★ ★ 91.50 % (140/153)	13 to 100%
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Diabetes Care

HbA1c Poor Control ★ ★ ★ ★ ★ 20.89 % (33/158)	99 to 5 stars
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Chronic Care

BP Control ★ ★ ★ ★ ★ 60.52 % (141/233)	49 to 5 stars
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Medication Management

Transitions of Care (Patient Engagement) ★ ★ ★ ★ ★ 29.31 % (17/58)	37 to 5 stars
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---------------	-----------------------------	--------------------------------------	-----------------

Medication Management

Transitions of Care (Medication Reconciliation)	1.72 % (1/58)	47 to 5 stars
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Medication Adherence

Diabetes Medications	71.35 % (122/171)	36 to 5 stars
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Medication Adherence

Hypertension (ACEI or ARB)	61.59 % (186/302)	89 to 5 stars
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Medication Adherence

Cholesterol (Statins)	62.78 % (226/360)	106 to 5 stars
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Musculoskeletal Conditions

Osteoporosis Management in Women Who Had a Fracture	0.00 % (0/2)	2 to 5 stars
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ECDS Measures

Adult Immunization Status: Influenza	5.30 % (32/604)	512 to 5 stars
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ECDS Measures

Breast Cancer Screening E	45.69 % (106/232)	103 to 5 stars
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ECDS Measures

Colorectal Cancer Screening E	36.07 % (189/524)	283 to 5 stars
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Chronic Disease Review | Review of Chronic Conditions ?

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Practices		Providers			Patients		Performance Statistics			
Performance	Gap	Registration Status	Name	NPI	Group	Specialty	Last Login	Patients	Last Contact	Type
63.6%	17,020		NO PCP					19,330		PCP
56.6%	880					FAMILY PRACTICE		749		PCP
35.6%	856					FAMILY PRACTICE		290		PCP
66%	798					FAMILY PRACTICE		726		PCP
74.6%	791					FAMILY PRACTICE		769		PCP
74.4%	686					FAMILY PRACTICE, INTERNAL MEDICINE		760		PCP
78.9%	607					INTERNAL MEDICINE		497		PCP
77.9%	535					FAMILY PRACTICE		606		PCP
81.6%	523					INTERNAL MEDICINE		525		PCP
61%	496					FED QUAL HEALTH CTR		625		PCP
72.9%	435					FAMILY PRACTICE, GENERAL PRACTICE, INTERNAL MEDICINE		575		PCP
77.9%	435					GERIATRIC MEDICINE, INTERNAL MEDICINE		551		PCP
55.3%	413					GENERAL PRACTICE		232		PCP
85.2%	387					GENERAL PRACTICE, SURGERY, GENERAL		563		PCP
58.7%	383					GENERAL PRACTICE		243		PCP

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Cozeva Coding Specificity | HCC Score ?



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Patients					Performance Statistics							Network Comparison				
0.375 non compliant / 0.872					57% current score							21st percentile				
<input type="checkbox"/>	Name	DOB	Gender	Last Visit	Care Gap	HCC Gap	↓ Coded RAF	Coded Clinical RAF	Potential RAF	Recapture Gaps	Suspect Gaps	Coded Conditions	Disconfirms	Events	Product	Termed
<input type="checkbox"/>					18	6.274	0.322	0.000	6.596	15	1	0	0			Yes
<input type="checkbox"/>					17	4.739	1.380	1.104	6.119	8	1	5	0			No
<input type="checkbox"/>					11	3.591	2.679	2.106	6.270	7	2	9	0			No
<input type="checkbox"/>					15	3.265	0.441	0.000	3.706	10	0	0	0			No
<input type="checkbox"/>					8	3.231	1.284	0.955	4.515	7	0	5	0			No
<input type="checkbox"/>					8	2.995	0.774	0.517	3.769	4	1	2	0			Yes
<input type="checkbox"/>					8	2.882	4.341	3.964	7.223	5	1	10	0			Yes

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Cozeva Coding Specificity | HCC Score [?](#)

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<input type="checkbox"/>					11	3.591	2.679	2.106	6.270	7	2	9	0			No
<input type="checkbox"/>					15	3.265	0.441	0.000	3.706	10	0	0	0			No
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Care Ops: All 2022



Risk Score :		2.379 / 2.536 (2.776)	
HCC		Codes & Sources	
<b>Chronic Ulcer of Skin, Except Pressure</b>	Current year	Non-pressure chronic ulcer of other part of right lower leg with other spe... L97.818	
HCC 161 Suspect 0.890 <b>New</b>		+10 more	
	Clinical Correlation	<b>Cellulitis and abscess of foot</b> Cellulitis of left lower limb L03.116	
		+3 more	
<b>Congestive Heart Failure</b>	Current year	Chronic diastolic (congestive) heart failure I50.32	
HCC 85 Suspect 0.860 <b>Suspect</b>		+27 more	
	Clinical Correlation	<b>Ineligible Claim</b> Heart failure, unspecified I50.9	
		+6 more	
<b>Schizophrenia</b>	Clinical Correlation	<b>Bipolar disorders [6571]</b> Bipolar disorder, unspecified F31.9	
HCC 57 Suspect 0.990 <b>Suspect</b>		+2 more	
<b>Cirrhosis of Liver</b>	Current year	Unspecified cirrhosis of liver K74.60	
HCC 28 Suspect 0.050 <b>New</b>		+2 more	
	Clinical Correlation	<b>Ineligible Claim</b> Unspecified cirrhosis of liver K74.60	
		+1 more	

Risk Score :		4.086 / 4.634 (4.956)	
HCC		+	Codes & Sources
<p><b>Schizophrenia</b></p> <p>HCC 57- Clinical Factor 0.438 Suspect 1.000</p> <p><b>Recapture</b></p>	Current year	Schizoaffective disorder, unspecified <b>F25.9</b>	
	Past 2 years	Schizoaffective disorder, unspecified <b>F25.9</b>	
	Clinical Correlation	<p><b>Historically Coded/Submitted</b></p> <p>Schizoaffective disorder, unspecified <b>F25.9</b></p> <hr/> <p>+3 more</p>	
<p><b>Hemiplegia/Hemiparesis</b></p> <p>HCC 103- Clinical Factor 0.365 Suspect 0.680</p> <p><b>Recapture</b></p>	Past 2 years	Hemiplegia and hemiparesis following unspecified cerebrovascular dise... <b>I69.951</b>	
	Clinical Correlation	<p><b>Occlusion of cerebral arteries</b></p> <p>Cerebral infarction, unspecified <b>I63.9</b></p> <hr/> <p>+5 more</p>	

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Confirming & disconfirming gap conditions



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HCC		+	Codes & Sources
 <b>Schizophrenia</b> HCC 57- Clinical Factor 0.438 Suspect 1.000 <span style="background-color: #f0e68c; padding: 2px;">Recapture</span>	Current year	Schizoaffective disorder, unspecified <b>F25.9</b>	
	Past 2 years	Schizoaffective disorder, unspecified <b>F25.9</b>	
	Clinical Correlation	<b>Historically Coded/Submitted</b> Schizoaffective disorder, unspecified <b>F25.9</b>	
		+2 more	
 <b>Hemiplegia/Hemiparesis</b> HCC 102- Clinical Factor 0.955 Confirm/Disconfirm <span style="background-color: #f0e68c; padding: 2px;">Recapture</span>	Past 2 years	Hemiplegia and hemiparesis following unspecified cerebrovascular dise... <b>I69.951</b>	
	Clinical Correlation	<b>Occlusion of cerebral arteries</b> Cerebral infarction, unspecified <b>I63.9</b>	
			+5 more

Encounter(s):

2022

Date of Service \*

Rendering Provider \*

E.g., 11/29/2018

Placeholder text for provider name

x

ADD

CANCEL

Minimum 3 characters are required.

Search for ICD-10 codes (and HCC) to add



Added  Skipped ?

Dx	HCC	Submitter
<p><input checked="" type="checkbox"/> F25.9 SCHIZOAFFECTIVE DISORDER, UNSPECI... <span>▼</span></p>	<p><b>Schizophrenia</b>                      HCC 57 • Clinical Factor 0.438 • Suspect 100%  <span>Recapture</span> <span>Claim</span></p>	<p><input type="checkbox"/> <span>⋮</span></p>
<p><input checked="" type="checkbox"/> I69.951 HEMIPLEGIA AND HEMIPARESIS FOLL... <span>▼</span></p>	<p><b>Hemiplegia/Hemiparesis</b>                      HCC 103 • Clinical Factor 0.365 • Suspect 68%  <span>Recapture</span></p>	<p><input type="checkbox"/> <span>⋮</span></p>

Encounter(s):

2022

Date of Service \*

3/1/2022

Rendering Provider \*

McTest, Doctor

ADD CANCEL

Minimum 3 characters are required.

Search for ICD-10 codes (and HCC) to add

+ Added  Skipped ?

Dx	HCC	Submitter
<p>✕ F25.9 SCHIZOAFFECTIVE DISORDER, UNSPECI... ▾</p>	<p><b>Schizophrenia</b>                      HCC 57 • Clinical Factor 0.438 • Suspect 100%                      Recapture Claim</p>	<p><input type="checkbox"/> ⋮</p>
<p>✕ I69.951 HEMIPLEGIA AND HEMIPARESIS FOLL... ▾</p>	<p>• <b>Hemiplegia/Hemiparesis</b>                      HCC 103 • Clinical Factor 0.365 • Suspect 68%                      Recapture</p>	<p><input checked="" type="checkbox"/> ⋮</p>

---

Task 7533642: HCC Confirm/Disconfirm

Submitter status: **N/A**

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#### Attachments

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Drag and Drop or [Select from your computer](#)

Select from [Patient Documents](#)

Print to [Cozeva Secure Gateway](#)  by using ID

---

Disclaimer: Valid file extensions for document uploads are .pdf .png .jpg .jpeg .txt .text .doc .docx .odt .tiff .tif. Files with other formats will not be allowed. Documents uploaded will automatically be converted into PDF.

Delete

Submit

HCC Coding History Timeline Annotations 0 Tip Sheets

Encounter(s):

2022

Date of Service \*

Rendering Provider \*

E.g., 11/29/2018

ADD

CANCEL

Minimum 3 characters are required.

Search for ICD-10 codes (and HCC) to add



+ Added  Skipped ?

Dx	HCC	Submitter
<input type="checkbox"/> F25.9 SCHIZOAFFECTIVE DISORDER, UNSPECI... <input type="checkbox"/>	<b>Schizophrenia</b> HCC 57 • Clinical Factor 0.438 • Suspect 100% <input type="button" value="Recapture"/> <input type="button" value="Claim"/>	<input type="checkbox"/> ⋮
<input type="checkbox"/> D1 DISCONFIRM - RESOLVED <input type="checkbox"/>	<b>Hemiplegia/Hemiparesis</b> HCC 103 • Clinical Factor 0.365 • Suspect 68% <input type="button" value="Recapture"/>	<input checked="" type="checkbox"/> ⋮
	<b>Dementia Without Complication</b>	

Added
  Skipped
 [?](#)

Dx	HCC	Submitter
<input checked="" type="checkbox"/> F25.9 SCHIZOAFFECTIVE DISORDER, UNSPECI...	<b>Schizophrenia</b> HCC 57 • Clinical Factor 0.438 • Suspect 100% <input type="button" value="Recapture"/> <input type="button" value="Claim"/>	<input type="checkbox"/> ⋮
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<input checked="" type="checkbox"/> I69.952 Hemiplegia and hemiparesis following unspecified cerebrovascular c...	HCC 103 • Clinical Factor 0.365 • Suspect 100%	<input type="checkbox"/> ⋮
<input checked="" type="checkbox"/> I69.953 Hemiplegia and hemiparesis following unspecified cerebrovascular c...	<b>Stroke</b> HCC 103 • Clinical Factor 0.365 • Suspect 100%	<input type="checkbox"/> ⋮
<input checked="" type="checkbox"/> I69.954 Hemiplegia and hemiparesis following unspecified cerebrovascular c...	<b>Stroke</b> HCC 103 • Clinical Factor 0.365 • Suspect 100%	<input type="checkbox"/> ⋮
<input checked="" type="checkbox"/> I69.959 Hemiplegia and hemiparesis following unspecified cerebrovascular c...	HCC 103 • Clinical Factor 0.365 • Suspect 100%	<input type="checkbox"/> ⋮
<input checked="" type="checkbox"/> D1 Disconfirm - Resolved	HCC 103 • Clinical Factor 0.365 • Suspect 100%	<input type="checkbox"/> ⋮
<input checked="" type="checkbox"/> D2 Disconfirm - Insufficient evidence of the condition	HCC 103 • Clinical Factor 0.365 • Suspect 99% <input type="button" value="Recapture"/> <input type="button" value="Claim"/>	<input type="checkbox"/> ⋮



## **Interested in Cozeva for your organization?**

Contact your PR rep to schedule a personalized Cozeva training & onboarding session.

Stay tuned for next month's AWW submission process webinar!

## Provider Education Series

Documentation & Coding for Risk Adjustment



Today, let's talk about...

### Chronic Lung Disease



Today, let's talk  
about.....

### Major Depressive Disorder



# New On-Demand Provider Education Series!

## Documentation & Coding for "Can't Miss" Chronic Conditions

- 5-minute, condition-specific videos
- Concise, animated, & provider-centric

## Please deploy within your organizations!

- New videos released regularly
- Links are easy to share & embed



# Visit our HCC Training page for more resources!

[Healthcare Provider Home | Brand New Day HMO \(bndhmo.com\)](#)



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[gruiz@brighthousehealthcare.com](mailto:gruiz@brighthousehealthcare.com)

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